

TERMS & CONDITIONS

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www.jadeannamakeupartistry.com

JADE ANNA

Dear Client ,

Your wedding is incredibly important to me, and I want to make sure that you have the best experience possible. It is the responsibility of yourself to understand, agree and accept responsibility for all booking conditions. By proceeding with your booking and paying a deposit, you accept the following terms and conditions of Jade Anna Makeup Artistry.

Deposits and Payments

A non-refundable deposit is used to secure your booking. Without this, your booking is not confirmed and may be offered to alternate parties. Once your deposit is paid, this secures your booking and also holds prices at which they have been quoted.

Trial payments are made on the day on the trial and this is payable by cash or BACS transfer.

The remaining balance is due the day before your wedding day if paying by BACS transfer. If you are paying cash on the day this has to be in an envelope ready to be paid for when I arrive.

Cancellations/ Postponements

In the unfortunate event that you have to cancel please let me know as soon as possible. If you do have to cancel no further payments need to be made but you will lose your non refundable deposit and any payments made towards trials.

If you unfortunately have to postpone your wedding date please let me know as soon as possible so that I can check my availability, I will work with you the best I can to move your booking.

If I am unavailable on your new date I am more than happy to help you find a replacement makeup artist.

Booking fees in this situation are unfortunately non refundable and this also applies to any work already carried out, for example your trial. If you paid your final payment before you postponed then this will be refunded in 3-5 working days.

Cancellations by the makeup artist due to circumstances including, but not limited to, problems rendering the makeup artists performance of their obligations where no other suitable alternative can be given, a full refund will be given to the client. No further compensation will be offered.

If the booking is directly affected by circumstances beyond the control of the makeup artist where possible the makeup artist will endeavor to rectify such situations however no compensation will be offered on the makeup artists part. It is strongly advised you take out wedding insurance to cover you against these situations.



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Travel

Travel milage is included in your booking up to the distance of 10 miles from my home studio. Travel charges will apply further than this at a cost of £0.45 per mile.

Any parking charges, toll roads and congestion charges incurred are all payable by yourself the client.

Allergies & Health

Please be sure to inform me at the time of booking if you or any of your party have any known allergies to cosmetic products. We will work together to ensure that all products used are suitable and that your experience with Jade Anna Makeup Artistry is not affected. I will not be held liable for any reactions to cosmetic products used.

if either yourself or any member of your party fall unwell before your booking (this includes skin/eye infections, cold sores and other contagious illnesses) please let me know as soon as possible. I reserve the right to refuse certain products on clients with the above in the interest of hygiene.

All of my products including tools and brushes are cleaned and sanitised after each client.

Offers, Discounts and Promotions

All discounts given are at the discretion of Jade Anna Makeup Artistry who reserves the right to withdraw at any time Any promotions cannot be used in conjunction with any other promotions including but not limited to giveaways, competitions and discounted bookings. The only exceptions is Jade Anna Makeup Artistry gift vouchers.

Gift vouchers purchased directly through Jade Anna Makeup Artistry are treated as cash and can be used on any service offered.

Gift vouchers are valid until the expiry date listed on them and will also be conversed when purchased. Refunds will not be given for any expired gift cards. For the benefit of doubt, the expiry date is the final date you can claim your voucher.

Jade Anna Makeup Artistry reserves the right to amend or withhold these terms and conditions at any point.

Best Regards,



Jade Anna
Makeup Artistry

